PRODUCT WARRANTY

PNR products will be replaced or repaired at the option of PNR and free of charges if found defective in manufacturing, labelling and packaging. The above conditions will apply if notice of defects is received by PNR within 30 days from date of product installations or one year from date of shipment.

The cost of above said replacement or repair shall be the exclusive remedy for any breach of any warranty, and PNR shall not be held liable for any damage due to personal injuries or commercial losses coming from product malfunction. It is self-understood that no warranty may apply in case our products have been operated under nonacceptable conditions, like for example (but not limited to):
- Operation at pressures exceeding those shown in catalogue performance table
- Operation with or exposure to liquids containing abrasive particles
- Operation with or exposure to liquids producing a chemical attack on the nozzle material
- Mechanical damages to nozzle orifices, nozzle spray edge or body due to careless handling or assembling.

In all above cases, the customer must accept a nozzle life reduction below life expected, or performance parameters below the values in the catalogue. The guarantee may be exercised as follows:
- By sending a precautionary report to PNR on the detected damages. This report can also be sent by email to this address: quality@pnr.it
- If PNR ascertains that the manufacturing faults are actually subject to the warranty, the product shall have be returned to the manufacturer in its original packaging prior request of authorization to the manufacturer and receipt of manufacturer's written authorization.
- The rejected goods shall have be returned by the means that PNR will communicate to the customer and the transportation costs of returned merchandise will be entirely borne by the manufacturer.

Our products are manufactured with the best care and according to the latest developments of the technology available. However we cannot assure that every one of our products is perfectly fit for every specific application. The information in this catalogue is provided "as seen" and so we offer no warranty of any kind with respect to the subject matter or accuracy of the information contained herein. This publication may include technical inaccuracies or typographical errors and changes may be periodically made to the information herein without prior notice.

CERTIFICATIONS

PNR Italia srl is authorized to use the 3-A Symbol to the tank washing head code UA3 xxxx B31 xCx, conforming to 3-A Sanitary Standard 78-01 (Spray Cleaning Devices Intended to Remain In Place).


ATEX version is available, on request, for tank washing heads made of AISI 316L s.s. or Hastelloy C22.

Tank washing heads produced exclusively in AISI 316L s.s. and / or pure PTFE are available in MOCA version ("Materials and objects in contact with food"), in accordance with the Framework Regulation 1935/2004 and Regulation 2023/2006, which establish the criteria of traceability and processing of materials.

The MOCA version is available on customer’s request for the washing heads produced in AISI 316L s.s., pure PTFE or with both materials.